

W-03875A-03-0737
W-03875A-03-0870



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ORIGINAL ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4760

Investigator: Deborah Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2004 - 35090

Date: 5/3/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Sharon

Turner

Account Name: Mike and Sharon Turner

Home: (480) 983-7145

Street: 1110 Crestview Dr.

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ **Zip:** 85901

is:

Utility Company: Mountain Glen Water Service, Inc.

Division:

Contact Name: Bill Parker

Contact Phone: (928) 739-4479

Nature of Complaint:

Customer is opposed to the recommended arsenic removal surcharge of approximately \$22.66 per customer per month to recover the costs of the financing associated with arsenic treatment.

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer that I would enter her comments for the record and for the Docket for this case. CLOSED

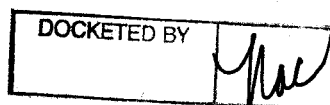
Date Completed: 5/3/2004

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Arizona Corporation Commission

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